

## **COMPLAINTS CONCERNING STAFF OR PROGRAMS**

Constructive criticism can be helpful to the district. At the same time, the board has confidence in its staff and programs and shall act to protect them from unwarranted criticism or disruptive interference. Complaints received by the board or a board member shall be referred to the superintendent for investigation.

The superintendent shall develop procedures to handle complaints concerning staff or programs. Complaints regarding instructional materials should be pursued in the manner provided for in Policy 2020 (Curriculum Development and Adoption of Instructional Materials).

Legal References:     RCW 28A.405.300

Chapter 42.30 RCW

Adverse change in contract status of  
certificated employee —  
Determination of probable cause —  
Notice — Opportunity for hearing  
Open Public Meetings Act

**Adoption Date: 9-24-2007**

**School District Name: Mary M. Knight School District No. 311**

**Revised:**

**Classification: Optional**